

The SDM Repairs and Maintenance module provides a total solution for maintenance personnel. It can store comprehensive information about properties, both tenanted and void, along with details on all current and historic jobs.

As property managers require instant access to information, considerable use is made of screen enquiries in addition to printed reports. The package is fully user configurable to suit individual requirements.

Key Information

- Full Property attributes
- Room sizes
- Appliance details
- Cyclical details
- Property Diary
- Stock Condition data
- Extended Data
- Housing Quality Standards
- Key Register
- Medical Adaptations

Job Ordering System

- Automatic order numbering
- Multiple job codes
- Preferred supplier indicators
- Urgency codes & calculations
- Completion dates
- Invoice details
- Pre & post Inspection flags
- Appointment dates
- Import Jobs

Reports

- Print, email and export orders
- Maintenance creditors
- Response times
- Annual inspections
- Recharge / insurance details
- Performance analysis



Main Features

- Comprehensive property database
- Cyclical Maintenance planning
- Annual Inspection prompts
- Gas Servicing
- Working days calendar
- Life cycle costing data
- Schedule of Rates
- Customisable job order layout
- Order history
- Global updates
- Create Scheme Jobs
- Standard Letters
- Job satisfaction surveys & reports
- Diary system
- Maintenance budget facility
- Customisable data exports
- SDM Appointment System
- Texting tenants
- SDM Order Integration (export/import orders)

Integration

The SDM Repairs & Maintenance module links to the following Modules:

- SDM Rents & Housing Management
- SDM Voids Management
- SDM Task List
- SDM Document Manager
- SDM Planned Maintenance
- SDM Purchase Ledger
- SDM Nominal Ledger
- SDM CRM (Customer Relationship Management)

