

The SDM Rents & Housing Management module is designed to allow housing organisations to cater for all their housing management needs.

The system can operate standalone, or be incorporated with other modules within SDM's suite of fully integrated Housing Software. The software caters for single associations as well as for multi-association or multi-office environments.

The Rent Accounting Package can integrate with the SDM Finance modules as well as Repairs & Maintenance, Voids Management Waiting List, and Automated Arrears modules. In addition, data may be easily exported to other software applications.

Key Information

Property File

- Alphanumeric reference number
- Full address details
- Property Size
- Rental Charge
- Void Information
- Key Register
- View Audit Records

Tenant File

- Correspondence Details
- Housing Benefit Details
- Supporting People Details
- Email Addresses
- Text Messaging Mobile Number
- Full Statistical Information
- Current & Former Tenants
- Dependent / Household Member Details
- User Defined Personal Details Fields

Reports

- Full Arrears Analysis
- Void History
- Rent Reconciliation
- Tenant Accounts
- Labels
- Tenant & Property History
- Diary System
- Customisable Tenant Statements
- Customisable Exports



- SQL View Reports

Main Features

- Full Tenant & Property Database
- Rent Account Front End Interface
- Unique Diary System for Tenant Contact
- On-screen Query Function
- Pop-up Reminder Messages
- Electronic Rent Import and Posting
- Rent Income Splitter
- Unlimited Rent Charge Breakdown
- Variable Charging Periods
- Automatic Rent Adjustments
- Housing Benefit Analysis
- Standard Letters via Word Integration
- Paper Free Flag for Emailing Correspondence
- Tenant / Property / Extended Database Global File Updates
- Invoicing / Memo Accounts
- Variety of Rent Setting Options
- Rent Change Program / Import from Spreadsheet Routine
- Direct Debit Facility
- Tenant / Property Archiving Facilities

Report Generator

The Rents & Housing Management data can be used in conjunction with 3rd Party reporting tools that can link to the SQL database tables allowing users to create their own bespoke customised reports.

Integration

- Integrates with SDM Finance Modules
- Integrates with SDM Asset Management Modules
- Integrates with Waiting List & Allocations Module
- Integrates with Voids Management Module
- Integrates with Customer Relationship Management Module
- Integrates with Arrears Management Module
- Integrates with Document Manager Module
- Integrates with SMS Text Messaging Module