

Key Information

Tenant Related

- Full Arrears History
- Tenant Details
- Arrangement Information
- Arrears History File
- Designated Housing Officer
- Increase / Decreasing Arrears
- Former / Current Tenant Arrears Analysis
- Monitor Arrears by Area

Transaction Related

- Transaction Date
- Payment Form Types
- Transaction Narrative

Main Features

- Full Arrears History
- Arrears Checking
- Update Arrears Stages at End of Period
- Screen Enquiries
- Staged Arrears Escalation Process
- Attach Arrears Letters
- Document Manager Filing Capability
- On screen Updates

Report Generator

The Arrears Monitoring module can be used in conjunction with the Exporting Data function, Standard Reports and or SQL Bespoke reporting.

Integration

The Arrears Monitoring module fully integrates with the SDM Rent Accounting Module. In addition, data can be easily exported to other software applications.

