

The SDM Voids Management module has been designed to allow staff to exercise greater control over the management of void properties from start to finish and adds value by highlighting 'bottlenecks' within the void process.

The Voids Management Module allows Targets and Action completion times to be measured and easily reported to ensure that Void Turnaround is kept to a minimum.

This module is up-dated automatically by both the Rents & Housing Management, Waiting List & Allocations and Repairs & Maintenance modules. It allows staff to easily monitor current and future void properties.

Key Information

- Property Details
- Void Start Date
- Void Category
- Total Void Loss
- Number of Days Void
- Former Tenant Details
- Offer Information
- Lettings Information
- Configurable Void Actions

Reports

- Current Voids
- Historic Voids
- Year to Date Figures
- Inspection Prompts
- Diary Details

Main Features

- Diary System
- Inspection Prompts
- Key Register
- User-defined Void Categories
- Target Dates for Void Process
- Trigger Actions from Completion Dates
- Current / Historic Enquiries
- Former Tenant / Property History
- Maintenance History Information
- Customisable Export to Excel
- New Lettings Information

Integration

The SDM Voids Management module integrates with:

- SDM Rents & Housing Management
- SDM Repairs & Maintenance
- SDM Waiting List & Allocation modules

