

SDM Housing Software can be run in a mobile working environment using various types of mobile connection and devices.

Key Information / Main Features

Using Notebook / Tablet / Smart Phone

- RDP functionality capability
- Users can set up RDP with secure VPN Connection
- Remote Connection User Name & password
- Connect remotely to SDM on selected device
- RDP app download on Tablet / Smart Phone

SDM Anywhere App

- Scaled down version of SDM Repairs Module
- Ability to log repairs
- Ability to carry out inspections
- Ability to update property diaries
- Ability to view job appointments
- Connect via RDP and VPN app on tablet / smart phone
- Updates SDM in Real – time

SDM My Home Digital Assist

- Ability for staff to access SDM through Web Portal
- View / Raise Works Orders
- Take Rent Payments
- Update Tenant / Property Diary
- Complete Interactive Forms
- Upload Documents
- 2-way synchronisation with portal database and SDM Main database



Integration

SDM Mobile Working integrates with various areas of SDM Housing Modules using RDP connection and VPN and also secure web-based connections to access and use different areas of functionality in SDM.

